

Decision-makers for formal student procedures overseen by the Office of Student Conduct, Complaints and Appeals

As a result of an increase in cases and a natural turn-over of some decision-makers, OSCCA is seeking a number of additional decision-makers for formal student procedures.

Decision-makers are requested for the following student procedures:

Student Complaint Procedure - www.studentcomplaints.admin.cam.ac.uk/student-complaints

- Complaint Officer - A trained member of academic staff who decides whether a complaint is upheld or dismissed under the Formal Resolution stage of the Student Complaint Procedure. The panel of Complaint Officers is appointed by Council.
- Reviewer - A trained member of academic staff who decides whether a complaint is upheld or dismissed under the Review Stage. The panel of Reviewers is appointed by Council.

The Procedure for the Review of Decisions of University Bodies -

www.studentcomplaints.admin.cam.ac.uk/reviews-decisions-university-bodies

- Reviewer – A trained member of academic staff who decides whether a review is upheld or dismissed. The Panel of Reviewers is appointed by Council.

Examination Review Procedure - www.studentcomplaints.admin.cam.ac.uk/examination-reviews

- Examination Review Officer – a trained member of academic staff who decides whether a request is upheld or dismissed under the Formal Stage of the Examination Review Procedure. The panel of Examination Review Officers is appointed by the Board of Examinations for undergraduate cases and the Postgraduate Committee for postgraduate cases.
- Reviewer - A trained member of academic staff who decides whether an examination review request is upheld or dismissed under the Review Stage. The panel of Reviewers is appointed by Council.